

It's 811 Day – Here's Why This Day Matters to Michigan

3 messages

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From a single call center in the 1970s, MISS DIG 811 began with a simple but powerful idea: prevent underground damage and protect lives.

Every year on August 11 (8/11), we pause to highlight the importance of contacting MISS DIG 811 before any digging project. Why? Because in Michigan, an underground utility line is damaged every **6 minutes** – often due to someone digging without calling 811.

The Meaning Behind 811 Day

811 Day was created to spread awareness of the **free** and simple step everyone should take before starting a project that involves digging – whether you're planting a tree, installing a mailbox, or breaking ground on something bigger.

MISS DIG 811 has helped prevent countless accidents and service outages by helping homeowners, contractors, and utility workers locate underground lines before digging.



Today, our new state-of-the-art headquarters in Lansing represents decades of progress in damage prevention, technology, and public safety—still rooted in that same mission.



Serving Michigan's Upper Peninsula, our Gladstone office extends MISS DIG 811's commitment to safety and service across all corners of the state.

What Happens When You Contact 811?

Notify

- Notify utilities of your intent to dig by calling 811 or making an **online request** a few days before you plan to break ground.

Wait

- Wait to allow utilities to send out locators to mark buried lines with paint or flags.

Confirm

- Confirm that all utilities have responded to your request. Use the process explained by your 811 call center representative or outlined on your 811 center ticket to confirm that each affected utility has responded.

Respect

- Respect the utility marks (paint or flags). The marks provided by utility operators are your guide for the duration of your project.

Dig Carefully

- Try to avoid digging on top of or within 18-24" on all sides of utility marks, which may mean moving your project to another part of your yard less congested with buried lines.



**SAFETY IS IN YOUR HANDS.
EVERY DIG. EVERY TIME.**

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