

Heads Up: Consumers Energy Website Maintenance Scheduled for Sept. 19–21

A heads up that Consumers Energy will be performing important system upgrades starting **Friday, Sept. 19 at 12 PM** through **Sunday, Sept. 21 at 11:59 PM**.

During this time:

- Their **website and mobile app** will be temporarily unavailable
- **Phone support** will be available, but some services may be limited
- **Online account access and payment options** will be offline



Backup Dates (if needed): Oct. 10–12

Consumers Energy appreciates your patience as they work to improve your experience and continue delivering the reliable service you count on.